

END OF LEASE / BOND CLEANING

Entry / Hallway

- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Vacuum and mop entryways and other hard surface floors
- ✓ Dust and remove cobwebs
- ✓ Wipe down inside and outside of doors
- ✓ Spot cleaning of walls

Kitchen

- ✓ Clean cabinets, cupboards, drawers and doors inside and out
- ✓ Clean oven inside/outside, cook top, grill and range hood (including filter)
- ✓ Clean dishwasher (internal, including filter)
- ✓ Clean and shine sink and taps
- ✓ Vacuum and mop floor
- ✓ Clean windows (internal), sills and tracks
- ✓ Dust and remove cobwebs
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Wipe down skirting boards
- ✓ Damp wipe all kitchen bench tops
- ✓ Spot cleaning of walls

Bedrooms

- ✓ Vacuum carpets
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches & fixtures
- ✓ Dust and remove cobwebs
- ✓ Clean windows (internal), sills and tracks
- ✓ Spot clean walls
- ✓ Dust and clean fans
- ✓ Clean inside cupboards and built in wardrobes

Lounge / Dining Room

- ✓ Clean windows (internal), sills and tracks
- ✓ Clean air conditioning unit filters (where removable)
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Dust and remove cobwebs
- ✓ Vacuum and mop floor
- ✓ Dust and clean fans, spot clean walls
- ✓ Clean sliding doors inside/outside
- ✓ Spot cleaning of walls

Laundry

- ✓ Vacuum and mop floor
- ✓ Clean windows (internal), sills and tracks
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Dust and remove cobwebs
- ✓ Clean sink and cupboards
- ✓ Wipe all counters
- ✓ Spot cleaning of walls

Bathrooms / Toilets

- ✓ Vacuum and mop floors
- ✓ Clean and descale shower screen and tiles
- ✓ Clean exhaust fans
- ✓ Clean bathroom sinks and bathtub
- ✓ Clean the toilet inside and outside
- ✓ Clean mirrors and wipe all counters
- ✓ Clean windows (internal), sills and tracks
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Spot cleaning of walls

Optional Extras

Not included in standard service

- ✓ Blind Cleaning
- ✓ Full Wall Washing
- ✓ Yard & Garden Maintenance through our partners
- ✓ Lawn.com.au (subject to location)
- ✓ Carpet Steam Cleaning (subject to location)

What Is Excluded From Our Bond Cleaning Service

The following services are not included in our standard bond cleaning package. Items marked as 'available on request' can be added for an extra charge.

WHAT'S NOT COVERED

- Removal of stickers or removable hooks
- Removal or shifting of furniture
- Ceiling cleaning
- We do not complete grout cleaning
- External cleaning (e.g. balcony, external windows, patios) Baby/child safety latch/lock removal
- Rubbish bin cleaning
- External window cleaning
- Garage floor/wall oil stain removal. Any cleaning that would result in damage
- Blind cleaning (can be added)
- Full wall washing - small spot cleaning is completed in most areas as part of our standard clean. (can be added)
- Intensive garage cleaning
- We will vacuum/sweep; and clean light switches & power points as part of our standard clean.

Tile & Grout Cleaning

While our bond clean includes manual scrubbing of tiled areas, we do not specialise in tile and grout cleaning. Depending on their condition, a professional tile and grout service may be required, which is offered separately from our bond cleaning package.

Cigarette / Nicotine / Smoke Damage

Removal of nicotine stains and smoke-related discolouration is not included in our rectification guarantee. Even after thorough cleaning, some staining may remain.

Initial Inspection Upon Arrival

When our cleaners arrive at your property, they'll first conduct a walkthrough (with you if available) to confirm the service matches the provided quote. If any adjustments are needed, such as extra time, we'll notify you straight away and seek your approval before starting the work.

Our Bond Clean Guarantee Details

We stand by our bond cleaning services with a full guarantee. If your real estate agent identifies any issues with areas included in your original clean, we'll return and fix them free of charge, provided we are notified within three days of service completion.

If concerns relate to items outside the agreed service scope, we're happy to assist at our standard bond cleaning rates.